

# Theory of Change

<b>OUTCOME DOMAIN: INTEGRATED AND TRAUMA-INFORMED SERVICE DELIVERY (CHILDREN, YOUTH, AND THEIR CAREGIVERS)</b>	<b>We serve</b>	<b>By providing</b> (Activities)	<b>So that</b>		<b>Which we believe, in the long term, will lead to</b> (Long-Term Outcomes)	<b>And help bring about our ultimate impact</b>
			(Short -Term Outcomes)	(Mid -Term Outcomes)		
<p>Children and youth who:</p> <ul style="list-style-type: none"> <li>• Are 0-18 years old and</li> <li>• Live in Calgary and area and</li> <li>• Have experienced sexual abuse, or severe physical abuse or maltreatment and</li> <li>• Are referred by a partner organization and</li> <li>• Requires integrated case management and support</li> </ul> <p>Caregivers and impacted family of children and youth accessing supports and services at Luna</p>	<ul style="list-style-type: none"> <li>• Safe and child-focused spaces*</li> <li>• Coordinated response*</li> <li>• Consistent and comprehensive support*</li> <li>• Culturally-sensitive, inclusive, and agile services*</li> <li>• Core services of victim and court support, therapy and medical intervention, police investigations, forensic interviewing, child life specialist support, facility dogs, advocacy*</li> </ul> <p>*Asterisked activities are directly aligned with the National Guidelines for Canadian CYACs (2021)</p>	<p><b>1</b> Children, youth, and caregivers receive safe and appropriate services</p>		<ul style="list-style-type: none"> <li>• Strengthened trust with service providers, partners, and systems</li> <li>• Reduced long-term effects from trauma</li> <li>• Prevention of further instances of abuse</li> <li>• Increased connection with their community</li> </ul>	<p>Children and youth who have experienced abuse are healthy and thriving and we live in communities where all children are safe.</p>	
		<ul style="list-style-type: none"> <li>• Know what to expect at Luna</li> <li>• Receive services in a safe space</li> <li>• Supports and services are agile and responsive to the child, youth, and caregivers</li> <li>• Supports and services are strengths-based</li> </ul>	<ul style="list-style-type: none"> <li>• Remain engaged in supports and services</li> <li>• Experience healing and improved well-being</li> <li>• Are supported through the investigation and judicial process</li> </ul>			
		<p><b>2</b> Children, youth, and caregivers experience coordinated and collaborative service delivery</p>				
		<ul style="list-style-type: none"> <li>• Receive timely services</li> <li>• Are involved in decision making and service delivery</li> <li>• Experience reduced barriers to accessing supports and services</li> <li>• Share their story as few times as possible</li> </ul>	<ul style="list-style-type: none"> <li>• Are referred to services as needed and provided a warm hand-off</li> <li>• Benefit from supports and services regardless of investigation and prosecution outcomes</li> <li>• Increased connection to natural supports</li> </ul>			



<b>OUTCOME DOMAIN: INTERNAL CAPACITY BUILDING AND RESILIENCE (MULTIDISCIPLINARY TEAM)</b>	<b>We serve</b>	<b>By providing (Activities)</b>	<b>So that</b>		<b>Which we believe, in the long term, will lead to (Long-Term Outcomes)</b>	<b>And help bring about our ultimate impact</b>
			(Short -Term Outcomes)	(Mid -Term Outcomes)		
	The multidisciplinary team of service providers from Luna core partners (Alberta Health Services, Calgary Police Service, Children’s Services, Royal Canadian Mounted Police, Alberta Justice & Solicitor General), and Luna staff	<ul style="list-style-type: none"> <li>• Provide and support ongoing professional development*</li> <li>• Promote well-being of the multidisciplinary team*</li> <li>• Provide a safe and supportive environment*</li> <li>• Equip and support staff to respond to emerging issues*</li> </ul>	<b>3</b> Luna has a cohesive, specialized, and agile MDT		<ul style="list-style-type: none"> <li>• A sustainable CYAC model that is responsive to emerging issues</li> <li>• A thriving MDT</li> </ul>	Children and youth who have been impacted by child abuse are healthy and thriving and we live in communities where all children are safe.
<ul style="list-style-type: none"> <li>• The Luna environment supports working relationships among partners</li> <li>• Strong working relationships are developed and maintained between team members</li> <li>• The MDT is engaged in training and development opportunities</li> </ul>			<ul style="list-style-type: none"> <li>• Team members are engaged in collaborative service delivery</li> <li>• The MDT is recognized as a highly skilled and specialized team</li> </ul>			
<b>4</b> Luna has a resilient team that experiences well-being						
<ul style="list-style-type: none"> <li>• Processes are in place and used to address vicarious trauma and burn out in staff</li> </ul>			<ul style="list-style-type: none"> <li>• Team members have reduced vicarious trauma and increased compassion satisfaction</li> </ul>			


\*Asterisked activities are directly aligned with the National Guidelines for Canadian CYACs (2021)



We serve	By providing (Activities)	So that		Which we believe, in the long term, will lead to (Long-Term Outcomes)	And help bring about our ultimate impact
		(Short -Term Outcomes)	(Mid -Term Outcomes)		
Local and provincial agencies, sectors, and government partners who serve children and youth who have experienced abuse and their supports	<ul style="list-style-type: none"> <li>• Develop and maintain partnerships</li> <li>• Provide specialized support and services</li> <li>• Align with and leverage relevant initiatives</li> </ul>	<p><b>5</b> There is a coordinated, aligned, and collaborative network of services for children and youth who have experienced abuse and their supports</p>		<ul style="list-style-type: none"> <li>• Strengthened and sustained network for children, youth, and caregivers</li> </ul>	Children and youth who have been impacted by child abuse are healthy and thriving and we live in communities where all children are safe.
		<ul style="list-style-type: none"> <li>• Relationships are developed with community partners (non-core)</li> <li>• Community partners have increased capacity for a coordinated and aligned response</li> </ul>	<ul style="list-style-type: none"> <li>• Partnerships are leveraged for a coordinated and aligned approach</li> </ul>		
The greater community of child and youth advocacy centres, provincially, nationally, and internationally	<ul style="list-style-type: none"> <li>• Ongoing continuous improvement*</li> <li>• Share knowledge, information, and leverage the work of other CYACs</li> <li>• Mentor new and emerging CYACs</li> </ul> <p>*Asterisked activities are directly aligned with the National Guidelines for Canadian CYACs (2021)</p>	<p><b>6</b> Luna contributes to the broader CYAC community (provincially, nationally, internationally)</p>		<ul style="list-style-type: none"> <li>• Strengthened CYAC network</li> <li>• Legislation and systems protect children and youth</li> <li>• Luna is seen as a leader in the CYAC field</li> </ul>	
		<ul style="list-style-type: none"> <li>• Processes are established and utilized for practice review and continuous improvement</li> <li>• Luna participates in research and continuous improvement</li> <li>• Relationships with other CYACs are developed and strengthened</li> </ul>	<ul style="list-style-type: none"> <li>• Findings from research and continuous improvement activities are mobilized among the network</li> <li>• Sources of funding and relationships for ongoing research are developed and maintained</li> </ul>		

**OUTCOME DOMAIN: SYSTEM CAPACITY BUILDING  
(GREATER CYAC AND COMMUNITY/GOVERNMENT PARTNERS)**



	We serve	By providing (Activities)	So that		Which we believe, in the long term, will lead to (Long-Term Outcomes)	And help bring about our ultimate impact
			(Short -Term Outcomes)	(Mid -Term Outcomes)		
<b>OUTCOME DOMAIN: PREVENTION (CALGARY AND AREA COMMUNITY)</b>	The broader Calgary and area community	<ul style="list-style-type: none"> <li>• Community education*</li> <li>• Public awareness*</li> <li>• Targeted prevention and early intervention</li> </ul>	 The Calgary and area community is supported to be a safe place for children and youth		<ul style="list-style-type: none"> <li>• The Community is engaged and mobilized to be a safe place for children and youth</li> </ul>	Children and youth who have experienced abuse are healthy and thriving and we live in communities where all children are safe.
			<ul style="list-style-type: none"> <li>• Increased engagement between Luna and the community</li> <li>• Children, youth, caregivers, and community members have the knowledge and skills to recognize and report abuse</li> </ul>	<ul style="list-style-type: none"> <li>• Earlier and increased reporting of physical and sexual abuse in children and youth</li> </ul>		
		<p>*Asterisked activities are directly aligned with the National Guidelines for Canadian CYACs (2021)</p>				

