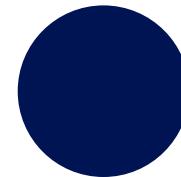
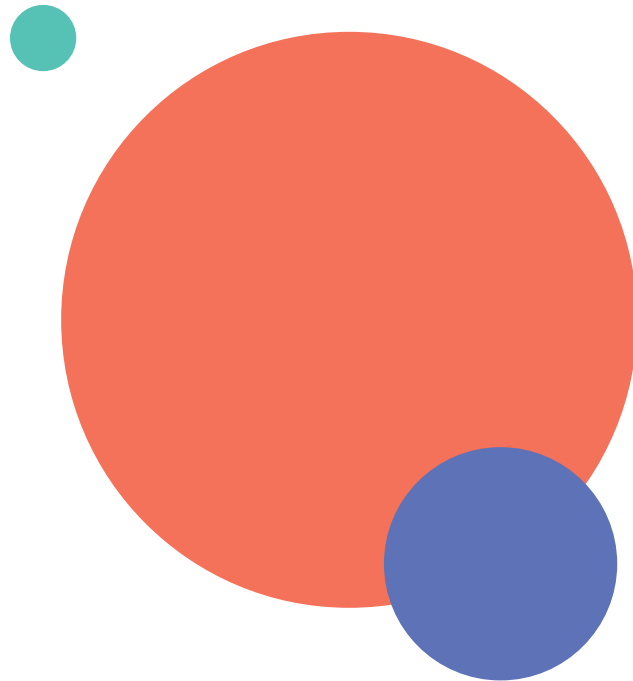



Evaluation Framework

The outcome domains, outcomes, and example indicators presented in the following tables were developed from the reviewed literature, the National Guidelines for Canadian CYACs (2021), thought leader interviews, and input from the Luna CYAC team. Bold text indicates outcomes, while the sub-bulleted text are example indicators. A corresponding evidence summary for each outcome domain is in Appendix B. This project focused on developing the outcome domains related to children, youth, caregivers, and the multidisciplinary team as these domains are at the core of the CYAC model. Thought leaders identified CYAC work in system capacity building and prevention domains as an opportunity for growth


and further development. These outcome domains have been drafted in this iteration of the evaluation framework, with the intent for ongoing development as Luna continues engaging with CYAC networks and implementing monitoring and evaluation. The next phase for Luna will be to prioritize outcomes and select indicators for initial implementation of the evaluation framework, and identify targets for each.

Working definitions to support interpretation of the evaluation framework are outlined in Appendix C.




OUTCOME DOMAIN: INTEGRATED AND TRAUMA-INFORMED SERVICE DELIVERY (CHILDREN, YOUTH, AND THEIR CAREGIVERS)			
Outcomes	Short-term (Initial interactions with Luna)	Mid-term (Near end of involvement with Luna)	Long-term (Beyond involvement with Luna)
 <p>Children, youth, and caregivers receive safe and appropriate services</p>	<p>Children, youth, and caregivers know what to expect at Luna</p> <ul style="list-style-type: none"> Victim support connects with the family prior to their initial visit Know what to expect at their first visit Know who is on their team and the role of each team member <p>Children and youth receive services in a safe space</p> <ul style="list-style-type: none"> Feel represented in their environment (e.g., child and youth focused space, diversity in art and books) Children and youth are safe to express themselves (e.g., gender, culture, beliefs) Validated and supported through the disclosure process to decrease stress and traumatization <p>Supports and services are agile and responsive to the child, youth, and caregivers</p> <ul style="list-style-type: none"> Culturally appropriate assessment and treatment approaches are used Connected with cultural and language supports (e.g., Elder, cultural broker, translator) Families from diverse backgrounds are accessing and engaged in supports and services Children, youth, and caregivers have access to or are referred to the supports and services they need <p>Supports and services are strengths-based</p> <ul style="list-style-type: none"> Protective factors are recognized and built upon 	<p>Children, youth, and caregivers remain engaged in supports and services</p> <ul style="list-style-type: none"> Remain engaged in services between the investigation and prosecution phases <p>Children and youth experience healing and improved well-being</p> <ul style="list-style-type: none"> Improved mental health and decreased signs of trauma (e.g. decreased fear and anxiety) Strengthened protective factors and natural supports Improved socio-emotional health Earlier return to school, and increased school support and engagement <p>Caregivers experience healing and improved well-being</p> <ul style="list-style-type: none"> Decreased anxiety, fear, and distress Strengthened protective factors <p>Children, youth, and caregivers are supported through the investigation and judicial process</p> <ul style="list-style-type: none"> Receive court preparation and support during testifying (e.g., remote testimony at Luna, therapy dogs) 	<p>Children, youth, and caregivers have strengthened trust with service providers, partners, and systems</p> <ul style="list-style-type: none"> Continue to access services from partners as needed Families refer others to Luna to receive services <p>Children and youth experience reduced long-term effects from trauma</p> <ul style="list-style-type: none"> Interactions with the justice and health systems (mental and physical health) Able to participate to their fullest extent in learning and education Improved socio-emotional health <p>Prevention of further instances of abuse</p> <ul style="list-style-type: none"> Improved court outcomes Children and youth are in safe living situations <p>Children, youth, and caregivers are more connected with their community</p> <ul style="list-style-type: none"> Children, youth, and caregivers are connected with meaningful natural supports Children, youth, and families have transitioned from the Luna CYAC team to natural supports (inc. community resources) as appropriate for continued healing and recovery



OUTCOME DOMAIN: INTEGRATED AND TRAUMA-INFORMED SERVICE DELIVERY (CHILDREN, YOUTH, AND THEIR CAREGIVERS)			
Outcomes	Short-term (Initial interactions with Luna)	Mid-term (Near end of involvement with Luna)	Long-term (Beyond involvement with Luna)
 <p>Children, youth, and caregivers experience coordinated and collaborative service delivery</p>	<p>Children and youth receive timely services</p> <ul style="list-style-type: none"> • Urgent cases are triaged • Bridging services are provided if a wait time is expected • Forensic interviews and medical exams are completed at the appropriate time • Services are received within the timeline set by partner agencies <p>Children, youth, and caregivers are involved in decision making and service delivery</p> <ul style="list-style-type: none"> • Involved in the care planning process • Children, youth, and caregiver autonomy is respected (provided with choices and decisions honoured - especially for youth) • Caregivers receive regular contact and updates from the team • Caregivers know how to support the child/youth (e.g., knows about potential behaviours, how to access support and resources) • Child, youth, and caregivers understand potential outcomes of investigation/prosecution <p>Children, youth, and caregivers experience reduced barriers to accessing supports and services</p> <ul style="list-style-type: none"> • Children and youth see as many providers as reasonable during each visit to Luna • Families are supported with transportation, parking, child care, and language and cultural supports <p>Children and youth share their story as few times as possible</p> <ul style="list-style-type: none"> • A single, high quality forensic interview is completed • Team members appropriately share information to reduce the number of times a child/youth tells their story 	<p>Children, youth, and caregivers are referred to services as needed and provided a warm hand-off</p> <ul style="list-style-type: none"> • Referrals are followed through • Luna staff provide the child, youth, and caregivers a warm connection to the other service provider(s) <p>Children, youth, and caregivers have benefited from supports and services regardless of investigation and prosecution outcomes</p> <ul style="list-style-type: none"> • Caregivers understand the reason behind investigation and prosecution outcomes • Children and youth continue accessing supports and services regardless of investigation and prosecution outcomes • Decreased time between disclosure to case outcomes <p>Increased connection to natural supports</p> <ul style="list-style-type: none"> • Children, youth, and caregivers are assisted to identify and strengthen their supports • The MDT incorporates natural supports into their work with children, youth, and caregivers • Children, youth, and caregivers are supported in social-emotional learning 	<p>* See above. Long-term outcomes apply to both Outcome 1 and 2.</p>




OUTCOME DOMAIN: INTERNAL CAPACITY BUILDING AND RESILIENCE (MULTIDISCIPLINARY TEAM)



Outcomes	Short-term (Initial interactions with Luna)	Mid-term (Near end of involvement with Luna)	Long-term (Beyond involvement with Luna)
 <p>Luna has a cohesive, specialized, and agile MDT</p>	<p>The Luna Centre environment supports working relationships among partners</p> <ul style="list-style-type: none"> • Strong operational procedures in place (e.g., MOUs, strategic plan) • Physical space is conducive to team work • Leadership supports resourcing to build team relationships • Organizational culture and relationships support emotional well-being <p>Strong working relationships are developed and maintained between team members</p> <ul style="list-style-type: none"> • New staff are integrated into the team • Team members and leadership understand each other's role, mandate, and lens they approach their work with • Team members and leadership value each other's perspectives • Team members participate in healthy conflict resolution <p>The MDT is engaged in training and development opportunities</p> <ul style="list-style-type: none"> • New staff receive onboarding and a minimum set of training • Receive joint training opportunities and professional development • Mentorship built into MDT processes (e.g., peer support) 	<p>Team members are engaged in collaborative service delivery</p> <ul style="list-style-type: none"> • Participation in team meetings, triage, and case reviews/conferences • Team members consult and refer to each other (formal and informal) • Members across the MDT are involved in decision making and problem solving • Partner organizations make strategic decisions about Luna together • Shared monitoring and evaluation <p>The MDT is recognized as a highly skilled and specialized team</p> <ul style="list-style-type: none"> • Perceived by the community and other organizations as experts • Team members mentor each other and utilize the expertise, knowledge, and skills of the MDT (e.g., Forensic Interviewing) 	<p>A sustainable CYAC model that is responsive to emerging issues</p> <ul style="list-style-type: none"> • Partners have succession plans in place for staff and leadership • CAC model is replicated • Innovative work comes out of Luna <p>A thriving multidisciplinary team</p> <ul style="list-style-type: none"> • The Luna team is able to meet the needs of the community • Formal partners join the MDT • Collaboration is embedded in team culture (e.g., mutual trust and respect, dependability, convergence of priorities)




OUTCOME DOMAIN: INTERNAL CAPACITY BUILDING AND RESILIENCE (MULTIDISCIPLINARY TEAM)

Outcomes	Short-term (Initial interactions with Luna)	Mid-term (Near end of involvement with Luna)	Long-term (Beyond involvement with Luna)
 <p>Luna has a resilient team that experiences well-being</p>	<p>Processes are in place and used to address vicarious trauma and burn out in staff</p> <ul style="list-style-type: none"> • Team wellness plan developed and implemented • Team members and managers regularly review caseload and workflow • Debriefing processes are in place and used 	<p>Team members have reduced vicarious trauma and increased compassion satisfaction</p> <ul style="list-style-type: none"> • Healthy turn over for positive reasons • Team members enjoy coming to work • Team members experience compassion satisfaction 	<p>A sustainable CYAC model that is responsive to emerging issues</p> <ul style="list-style-type: none"> • Partners have succession plans in place for staff and leadership • CAC model is replicated • Innovative work comes out of Luna <p>A thriving multidisciplinary team</p> <ul style="list-style-type: none"> • The Luna team is able to meet the needs of the community • Formal partners join the MDT • Collaboration is embedded in team culture (e.g., mutual trust and respect, dependability, convergence of priorities)


OUTCOME DOMAIN: SYSTEM CAPACITY BUILDING (GREATER CYAC AND COMMUNITY/GOVERNMENT PARTNERS)

Outcomes	Short-term (Initial interactions with Luna)	Mid-term (Near end of involvement with Luna)	Long-term (Beyond involvement with Luna)
 <p>There is a coordinated, aligned, and collaborative network of services for children and youth who have experienced abuse and their supports</p>	<p>Relationships are developed with community partners (non-core)</p> <ul style="list-style-type: none"> • Participate in relationship building opportunities • Expand number of community partners • Participate in sector partner network meetings <p>Community partners have increased capacity for a coordinated and aligned response</p> <ul style="list-style-type: none"> • Consult on cases with community partners • Provide education to build capacity and raise awareness of Luna's role • Establish networks of supports, services, and resources (e.g., referral pathways) 	<p>Partnerships are leveraged for a coordinated and aligned approach</p> <ul style="list-style-type: none"> • Referral pathways and support network are utilized • Aligned and coordinated relevant initiatives among partners • Improved skills among those who respond to abuse cases 	<p>A strengthened and sustained network for children, youth, and caregivers</p> 

OUTCOME DOMAIN: SYSTEM CAPACITY BUILDING (GREATER CYAC AND COMMUNITY/GOVERNMENT PARTNERS)

Outcomes	Short-term (Initial interactions with Luna)	Mid-term (Near end of involvement with Luna)	Long-term (Beyond involvement with Luna)
 <p>Luna contributes to the broader CYAC community (provincially, nationally, internationally)</p>	<p>Processes are established and utilized for practice review and continuous improvement</p> <ul style="list-style-type: none"> Case file review, mentorship, Community of Practice Develop monitoring and evaluation processes <p>Luna participates in research and continuous improvement</p> <ul style="list-style-type: none"> Partnerships for evaluative research within academic and practice fields are developed <p>Relationships with other CYACs are developed and strengthened</p> <ul style="list-style-type: none"> Actively engage in CYAC networks 	<p>Findings from research and continuous improvement activities are mobilized among the network</p> <ul style="list-style-type: none"> Use findings to promote and advance the CYAC model Share findings and provide support to other CYACs Participate in conferences <p>Sources of funding and relationships for ongoing research are developed and maintained</p>	<p>A strengthened CYAC network</p> <ul style="list-style-type: none"> Children, youth, and caregivers across Canada have access to CYAC services A National Association of CYACs exists <p>Legislation and systems that protect children and youth</p> <p>Luna is seen as a leader in the CYAC field</p>

OUTCOME DOMAIN: PREVENTION (CALGARY AND AREA COMMUNITY)

Outcomes	Short-term (Initial interactions with Luna)	Mid-term (Near end of involvement with Luna)	Long-term (Beyond involvement with Luna)
 <p>The Calgary and area community is supported to be a safe place for children and youth</p>	<p>Increased engagement between Luna and the community</p> <ul style="list-style-type: none"> Education and awareness activities to the community (children, youth, caregivers, community members) <p>Children, youth, caregivers, and community members have the knowledge and skills to recognize and report abuse</p> <ul style="list-style-type: none"> Awareness of child abuse reporting requirements and responsibilities Community knows that Luna is a safe place and what supports Luna provides 	<p>Earlier and increased reporting of physical and sexual abuse in children and youth</p> <ul style="list-style-type: none"> Luna is recognized as a safe place to receive services Reduced gap between number of child abuse investigations and base rate of child abuse in the community 	<p>Community is engaged and mobilized to be a safe place for children and youth</p> <ul style="list-style-type: none"> Increased discussion about trauma and it's impacts Destigmatize children and youth who have been abused 